# EngageCare<sup>®</sup> Patient

### Self-Service Kiosks



#### Reduce Patient Wait Times, Costs and Errors. Increase Satisfaction and POS Collections.

### Delight patients with faster check-ins and convenient payments.

Patients want more convenience, control and safety when it comes to their healthcare experiences, and research confirms they select providers who deliver a superior intuitive digital experience. With AccuReg self-service kiosks, you provide patients with in-office convenience, shorter wait times and enhanced privacy and confidentiality, while reducing data entry errors made by staff. Deliver the consumer experience patients expect and redeploy staff to higher touch activities, such as check-in and insurance questions, as patients complete administrative tasks using self-check-in kiosks.



## Deliver an intuitive, patient-driven healthcare experience using kiosks:

Whether utilizing free standing self-service kiosks or tablets for curbside concierge or convenient waiting room registration, AccuReg offers customizable workflows to meet your facility and patient needs for safety, convenience and improved data accuracy.

- Upon entering your facility, patients use hospital branded kiosks or tablets where they easily begin the check-in process.
- After selecting their language preference, patients digitally update or enter personal information and complete forms and assessments and sign electronically.
- Patients print wristbands directly from kiosks to bypass the front desk.
- Payments can be made using the tablets or kiosks onthe-spot, reducing financial anxiety and helping you increase POS collections.

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#### Capabilities

- Self-Service or Touchless Patient Check-In
- Pre-Populated Patient Information for Easy Updates/Verification
- Convenient Check-Ins and Walk-Ins Using Electronic Documents, Signed Consents, and Uploads of IDs, Insurance Cards, HSAs and More
- Scan Previously Assigned QR Code to Bypass Front Desk for Faster Check-In and Reduced Wait Times
- Convenient Point-Of-Service Payment Options
- Thermoscan Health Screening
- Hospital-Branded, Attractive Addition to Lobby or Registration Desk
- Patient Wristband Printer

#### Outcomes

- Increase Patient and Staff Safety
- Improve Check-In and Wait Times
- Increase Patient Data Accuracy
- Increase POS Collections
- Redeploy Staff to Higher Touch Activities as Patients Complete Administrative Tasks
- Increase Patient Satisfaction
- Enhance Brand Reputation as a Leader in Digital Patient Engagement



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